



ONGOING COVID-19 Crisis (v6)

Situation as of 2nd November 2020

The Government have announced that they intend to introduce a national 'lockdown' in England for four weeks commencing on Thursday 5th November 2020.

We anticipate that, to comply with the restrictions being introduced during that period, all our in-person events and activities until at least 2nd December will have to be postponed or cancelled.

If you have a booking for an event during the lockdown period, we will be in touch with you via email as soon as we can with details of our intention for your event and the options open to you.

As a general principle the approach we will be applying will be along the lines of that we took during the Spring 2020 lockdown, which was as stated below.

If you've already paid for an event that can't go ahead as and when originally planned, there are a number of possible scenarios and choices. However, it is not our intention to simply keep your money.

Our preference is for you to have the opportunity to take part in the event you originally paid for on a different date, OR enable you to use your entry fee for a different event or activity with us.

If we can't provide an alternative that is acceptable to you, or you simply need the money back to help you and your family through this crisis, we'll refund the money we have received from you rather than sticking rigidly to any standard terms and conditions. You can request a full refund at any time once it's clear your event isn't going ahead as planned.

If you've got any questions, that aren't answered by the above or our previous message please email us at info@peakrunning.co.uk

Best regards

Andy